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Board of Supervisors - County of Los Angeles
Kenneth Hahn Hall of Administration
500 West Temple St. Ste 383
Los Angeles, California, 90012

Dear Members of the LA County Board of Supervisors,

At Delta Air Lines, safety always comes first. This includes the safety of customers onboard our aircraft, our employees and those in the communities we serve. Therefore, I want to share an update on our ongoing response to flight 89.

Following the emergency landing of flight 89 on January 14, Delta's team has been in regular communication with various elected leaders at the local, state and federal level, as well as the relevant public agencies. Our focus has been on supporting the community, listening to residents and working closely with local leaders to understand how we can regain the trust of the affected communities.

Since January 14, Delta has invested or pledged over \$2.5 million in support of the community, including:

- Immediately sending a team to evaluate sites in the affected area and dispatching 13 cleaning crews to work alongside LAUSD at 25 schools to clean outside surface areas that students could encounter. As a result, all of the schools reopened on time the following morning.
- Opening a dedicated phone line within hours of the incident for residents with property damage, health concerns or questions to call. English- and Spanish-speaking representatives were available.
- Engaging in town hall meetings to hear from residents of communities throughout the impacted area regarding their concerns and questions.
- Working with AltaMed, a trusted healthcare provider in the community, to provide nine days of free health screenings for those concerned about exposure to jet fuel.
- Communicating through a variety of channels the resources we made available in the affected communities.
- Working with trusted local organizations on a plan to provide further support to the community through \$2 million in contributions and partnerships. As these plans are finalized, we will ensure you and your offices are updated.

We deeply regret any effect this may have had on your constituents and remain committed to working with you to regain the community's trust.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jeff Davidman', written over a printed name.

Jeff Davidman