

City of South Gate - California Public Records Act, Enterprise Systems (SB272, Chapter 795) - July 1, 2016

Vendor	Product	Purpose	Categories	Primary Custodian	Frequency Collected	Frequency Updated
Tyler Technologies	Eden	Enterprise Resource Planning (ERP)	Utility Billing, Financial Management, Human Resources, Payroll	Administrative Services Department	Daily	Daily
Elecsys Corporation	Radix	Water meter reading	Mobile Data Acquisition	Water Customer Service Division	Monthly	Monthly
Quadrant Systems LLC	Quadrant RASWIN	Point-of-sale cashiering	Cash Drawer Control, Transaction Control, Customer Receipts	Administrative Services Department	Daily	Daily
NEOGOV	Applicant Information Tracking	Online job applications	Job Posting, Applicant Tracking, Candidate Review	Human Resources Division	As needed	As needed
HDL Companies	Code Enforcement, Permit Tracking, Business License, Land Management	Platform manages Code Enforcement, Building Permit, and Business Licensing cases; also tracks yard sales and preferential parking areas	Code Enforcement Tracking, Building Permits Data, Business License Registration and Renewal, Parcel Data	Building and Safety Division, Finance Division	Daily	Daily
Happy Software, Inc.	Housing Pro	Administration of Section 8 Housing	Tenant Recertification, Rental Payments, Portability	Housing Division	Daily	Daily
Environmental Systems Research Institute	ARCGIS	Geographical Information System	Parcel Data	Community Development Department	Quarterly	Quarterly
Microsoft	Exchange	Email system	Enterprise Electronic Mail	Finance Division	Daily	Daily
Cisco Systems, Inc.	Cisco Unity	Voicemail system	Enterprise Voice Mail	Finance Division	Daily	Daily
CivicPlus	CivicPlus Website	City website	Content Management for City's Website, News Calendars, Documents and User Notifications	Administration Department, Finance Division	Daily	Daily
CitiTech Systems	CitiTech Management Software	Public Works Maintenance Management System	Work Order Management, Equipment Maintenance Scheduling & Repairs, Service History Tracking	Public Works Department	Daily	Daily
eTrak-plus	eTrak-plus	Web-based Parks and Recreation Management Solution	Class Registrations, Reservations, Point-of-Sale	Parks and Recreation Department	Daily	Daily
Martin & Chapman Co.	Absentee Voter Tracking System	Vote-by-Mail tracking system	Voter Information	City Clerk's Office	As needed	As needed